

MEETING

PERFORMANCE AND CONTRACT MANAGEMENT COMMITTEE

DATE AND TIME

TUESDAY 15TH NOVEMBER, 2016

AT 7.00 PM

VENUE

HENDON TOWN HALL, THE BURROUGHS, LONDON NW4 4BQ

**TO: MEMBERS OF PERFORMANCE AND CONTRACT MANAGEMENT COMMITTEE
(Quorum 3)**

Chairman: Councillor Anthony Finn,
Vice Chairman: Councillor Sury Khatri

Councillor Jess Brayne	Councillor Kathy Levine	Councillor Arjun Mittra
Councillor Geof Cooke	Councillor John Marshall	Councillor Reema Patel
Councillor Rohit Grover	Councillor Shimon Ryde	Councillor Peter Zinkin

Substitute Members

Councillor Paul Edwards	Councillor Lisa Rutter	Councillor Caroline Stock
Councillor Gabriel Rozenberg	Councillor Alison Moore	Councillor Barry Rawlings

In line with the Constitution's Public Participation and Engagement Rules, public questions or comments must be submitted by 10.00AM on the third working day before the date of the committee meeting. Therefore, the deadline for this meeting is 10.00AM on 10 November 2016. Requests must be submitted to Salar Rida 020 8359 7113 salar.rida@barnet.gov.uk.

You are requested to attend the above meeting for which an agenda is attached.

Andrew Charlwood – Head of Governance

Governance Services contact: Salar Rida 020 8359 7113 salar.rida@barnet.gov.uk

Media Relations contact: Sue Cocker 020 8359 7039

ASSURANCE GROUP

ORDER OF BUSINESS

Item No	Title of Report	Pages
1.	Minutes of the Previous Meeting	5 - 10
2.	Absence of Members	
3.	Declarations of Members Disclosable Pecuniary Interests and Non-Pecuniary Interests	
4.	Report of the Monitoring Officer (if any)	
5.	Public Questions and Comments (if any)	
6.	Members' Items (if any)	
7.	Quarter 2 Performance Monitoring 2016/17	11 - 206
8.	Year Three Review of Customer and Support Group (CSG) Contract	207 - 316
9.	Web improvement update	317 - 330
10.	IT Update	331 - 340
11.	Parking Enforcement Contract Extension	341 - 360
12.	Committee Forward Work Programme	361 - 370
13.	Any Other Items that the Chairman Decides are Urgent	
14.	Motion to Exclude the Press and Public	
15.	Year Three Review of Customer and Support Group (CSG) Contract	371 - 388
16.	Any Other Exempt Items that the Chairman Decides are Urgent	

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